

RED.ONE

Privacy Policy

PRIVACY. SECURITY. DISCRETION.



PRIVACY FIRST

How Red.One handles user data

Red.One is independently operated and designed around a privacy-first model. We do not sell, rent, license, sublicense, or otherwise provide user data to third parties for advertising, marketing, or commercial data-broker purposes.

Privacy by Design

Red.One is built without advertising or behavioral tracking. The platform does not use third-party advertising trackers to monitor user activity.

Account Information

An email address is required to establish and manage a Red.One account.

Customer Support

If you contact Red.One Support, any personal information you provide is used only to investigate your request, resolve the issue, and communicate with you regarding that support matter.

Operational & Technical Data

Red.One maintains only the limited technical information necessary to operate and secure the service. This may include randomly generated authentication tokens, encryption or authentication keys, device push-notification tokens, and similar operational data.

DNS & VPN Privacy

Red.One does not maintain logs of individual DNS queries or VPN browsing activity. We do not retain DNS request content, browsing destinations, resolver histories, originating IP addresses associated with activity, connection histories, session timestamps, bandwidth histories, or other personally identifiable records of network activity passing through the Red.One DNS or VPN infrastructure.

Red.One does not monetize, redirect, alter, or manipulate user traffic for advertising or commercial purposes. Red.One does not sell or share users' browsing histories or VPN activity.

DATA & CONTROL

Aggregate Privacy Statistics

To provide users with basic privacy-protection statistics, Red.One may maintain aggregate counters showing the total number of DNS requests processed and the total number blocked. These counters are numerical totals only and do not contain domain names, destinations, timestamps, browsing histories, or information identifying the underlying activity.

Communication Services

- Red.One-provisioned telephone number(s) and service status.
- Calling metadata necessary to operate the service, such as originating and destination numbers, call timestamps, and duration.
- Voicemail messages and associated audio recordings.
- Device push-notification tokens required to deliver incoming calls and service notifications.

This information is maintained only as necessary to provide, secure, and support the applicable communication services. It is not used for behavioral advertising and is not sold to advertisers or data brokers.

Managing & Deleting Your Information

Users can manage available account and privacy information through Red.One settings. Users may also request deletion of personal information maintained within Red.One systems. Upon receiving a valid deletion request, Red.One will take reasonable steps to remove eligible data within an appropriate period, subject to legal, security, fraud-prevention, and operational retention requirements.

Privacy-first by design. No behavioral advertising. No sale of browsing histories or VPN activity.